Sushank Shrestha

+977 9805903172 | sushank.shrestha28@gmail.com | sushankshrestha.com.np | www.linkedin.com/in/sushank-shrestha-270542211

Analytical and detail-oriented professional with about 2 years of IT experience, specializing in transforming complex datasets into clear, actionable business insights. Proficient in statistical analysis, data visualization, and cloud-based data management, backed by a strong foundation in systems management. Skilled in querying databases, building interactive BI reports, and collaborating with key stakeholders to drive data-informed strategies.

EDUCATION

Tribhuvan University Kritipur, Kathmandu
Bachelor in Information Management (BIM) *Oct. 2019 – Oct. 2023*

EXPERIENCE

MIS Officer Jan. 2025 – Present
Yeti Brewery Limited

- Managed and optimized enterprise Management Information Systems (MIS) to ensure data accuracy and support data-driven decision-making across all business departments.
- Maintained uninterrupted operational performance of the sales infrastructure, reducing system downtime and streamlining daily workflows.
- Designed and distributed automated daily, weekly, and monthly operational and financial reports for executive leadership using advanced Excel (VBA/Power Query) and Power BI.
- Translated complex, multi-source datasets into interactive dashboards and clear, actionable insights for strategic decision-making.
- Monitored key performance indicators (KPIs) and variance metrics to highlight operational trends and revenue opportunities.

Customer Service Assistant (Branch Related) Nov. 2023 – Jan. 2025
Subisu Limited

- Oversee daily branch operations, maintaining high standards for service delivery, operational efficiency, and customer satisfaction.
- Direct cross-functional collaboration between technical and sales teams to streamline service installations, repairs, and ongoing account management.
- Serve as the primary point of contact for complex technical service issues, troubleshooting connectivity problems, and managing critical account escalations.
- Resolve high-priority customer billing disputes and service disruptions swiftly, directly improving client retention rates.

Data Specialist Jan. 2025 – Aug. 2025
Sprout Technology Pvt. Ltd. (Cloud Factory)

- Performed precise 3D point cloud segmentation and mesh model annotation using specialized labeling tools to support autonomous driving, spatial analysis, and computer vision models.
- Annotate complex 3D scenes by accurately labeling objects, bounding 3D spatial boundaries, and classifying environmental features according to strict project specifications.
- Conduct continuous quality control and dataset validation on large-scale spatial data to ensure high annotation accuracy and minimize noise for AI model training.

SKILLS

Proficiency in Microsoft Office Package, Familiarity with data management, Understanding of Methodologies, Database Management, Strong Problem-Solving and Debugging Abilities, Responsive Design, Effective Communication Skills, Familiarity with computer/script languages(HTML, CSS, JS, Python,PHP)